

# Refund Policy

## Overview

We @yfibroadband with the Service Providers, focus on complete customer satisfaction. In the event, if you are displeased with the services provided, you can ask for the refund, provided the reasons are genuine and has been proved after investigation. Please read the terms of service package before buying it, which provides all the details about the services or the product you purchase.

In case of dissatisfaction from our services, clients have the liberty to request a refund from their respective Service Provider. Policy for the cancellation and refund will be as follows:

## Cancellation Policy

For Cancellations please contact us via email at [sp@yfi.co.in](mailto:sp@yfi.co.in). Requests received within 6hrs of activation of service period will be taken for cancellation of services based on investigation by the respective Service Provider.

## Refund Policy

We will try our best to create the suitable design concepts. In case any client is not completely satisfied with the products we can provide a refund via Service Provider. If paid by credit card, refunds will be issued to the original credit card provided at the time of purchase and in case of payment gateway name payments refund will be made to the same account.